



Checklist for Memory Care Tours

Are rooms shared or private?
If shared, what is the reason?

What specialized training does the staff receive initially and ongoing to work with memory care clients?

Are your first impressions of the facility, grounds, furnishings, and caregivers positive?

Do the residents interact well with each other based on your observations?

What is the caregiver to resident staffing ratio for each shift?

What are the nursing hours per week?

How are incidents (falls, altercations, etc...) handled? How is this information relayed to the responsible party?

Does the facility have a comfortable atmosphere?

Is transportation available? Is there a fee for transportation?

What activities are offered? Is the facility open to new activity ideas? Who provides the activities?

What are the costs for the facility? Base cost? Additional care needs?

How often is the care plan reviewed? Is the responsible party involved in this review?

What is the turnover rate for staff?

How long has the facility been operating?

What are the most recent survey results?

What cost of living increases can I expect each year?

At what point can you no longer care for my loved one? How much notice will I receive if you can no longer care for my loved one?